



Powerful Connections

July 2009

 Citizens Electric Corporation
A Touchstone Energy Cooperative 

Interim CEO Named

As you may have read in the June bill insert, CEO Tony Campbell has accepted the position of president and chief executive officer (CEO) at East Kentucky Power Cooperative (EKPC). His last day at Citizens Electric was May 22.

EKPC is a generation and transmission (G&T) cooperative that serves 500,000 Kentucky homes, farms, businesses and industries across 87 counties.

According to Board President Skip Lottes, the CEC Board of Directors has selected Van Robinson, the corporation's Chief Financial Officer, to serve as interim CEO until the position can be filled on a permanent basis.

Robinson began working for CEC in April 2004 after six years of employment with



Van Robinson, Interim CEO

Ameren in various finance positions. He earned a Bachelor's Degree in Accounting from Southern Illinois University Carbondale and is a Certified Public Accountant (CPA).

"As interim CEO," Robinson said, "I see my role as maintaining a steady course in the direction the board has already charted. My focus is to ensure service reliability, conduct a cost-of-service study to make sure our rates are fair and appropriate, and represent our members' interest at Wabash Valley."

Citizens' Board of Directors is undergoing a nationwide search through the National Rural Electric Cooperative Association (NRECA) to find the best candidate to fill the CEO position. It's anticipated the selection and hiring process may not be completed until sometime this fall.

CORRECTION: The June 2009 Rural Missouri incorrectly reported that Richard DeWilde was nominated and elected to represent Perry County on Citizens' Board of Directors. Rather, Mr. Stanley Petzoldt was nominated and re-elected to represent Perry County. Our apologies for the error.

Derecho hits CEC service territory

Most of us had never heard of a "derecho" before the hurricane-like destruction hit southeastern Missouri on May 8, 2009. It wasn't until the storm had passed that we learned this weather phenomenon caused sustained winds up to 85 mph and left widespread destruction in its wake.

Damage was so severe that a new CEC record was set for the largest number of consumer hours of outage time. Miles of line were repaired or replaced due to tangled masses of trees and debris strewn onto Citizens' power lines. Approximately 370 poles had to be replaced.

Outage calls began at 12:15 p.m. and continued as the storms swept across our service area. At the peak, more than 10,000 meters were reported out of power.

When CEC's management realized the extent of the widespread damage, they contacted the Association of Missouri Electric Cooperatives (AMEC) who activated their emergency assistance procedures. Missouri, Illinois, Arkansas and Kentucky cooperatives responded by sending 70 linemen and their equipment. In addition, 38 contracted right-of-way personnel worked as much as 17-hour days alongside CEC crews.



Ron Brown, CEC Lineman



All customers who could receive power were back on by 7:57 p.m., May 15. Thankfully, there were no serious or lost-time accidents reported among the crews during that 7-day restoration period.

While actual costs are not available at press time, restoration costs are estimated at around \$2.5 million.

CEC wants to thank everyone for their patience while repairs were being made. In addition, our thanks to the local businesses that opened early or stayed late to provide services to all the crews. Your hometown hospitality contributed to the success of the restoration

CEC Awards Scholarships to Local High School Seniors

Citizens Electric is proud to announce the recipients of this year's \$500 scholarships. The winners are: Stacy Hobeck, Leah Edwards, Bryant Steffens, Lindsey Wehmeyer, Andrea Ernst and Kelsey Abt.

Travis Roth was awarded the \$500 "At-Large" Scholarship. This scholarship is given each year to a member's son or daughter who is graduating from a school outside of Citizens' area.



Stacy Hobeck, daughter of Ron and Jannette Hobeck, graduated from Oak Ridge High School. She plans to attend Hickey College as she pursues her career as an Administrative Assistant.



Leah Edwards, daughter of Terry and Jane Edwards, graduated from Perryville High School. She plans to attend Kansas State University to obtain a degree in Architecture.

On behalf of Citizens' Board of Directors and employees, congratulations to the scholarship winners and to all 2009 high school graduates. We wish them success in their future endeavors.



Bryant Steffens, son of Dan and JoAnn Steffens, graduated from Saxony Lutheran High School. He plans to attend Southeast Missouri State University to pursue a degree in Athletic Training.



Lindsey Wehmeyer, daughter of Ken and Renee Wehmeyer, graduated from St. Vincent High School. She will attend Southeast Missouri State University and major in Communication Disorders.

Travis Roth, son of Terry and Linda Roth, is the winner of the "At-Large" Scholarship.



Travis graduated from Jackson High School. He plans to attend Missouri University of Science and Technology in Rolla and major in Civil Engineering.



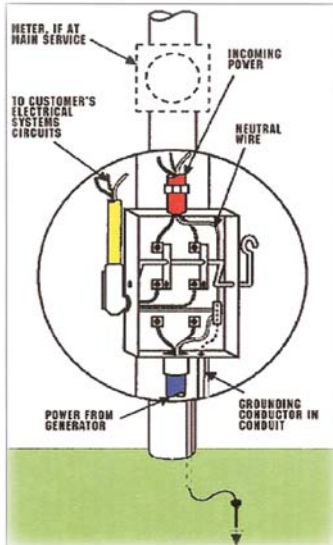
Andrea Ernst, daughter of Pam Ernst, graduated from Ste. Genevieve High School. She plans to attend Mineral Area College majoring in photography.



Kelsey Abt, daughter of Wayne and Rhonda Abt, graduated from Valle Catholic High School. She plans to attend Meramec Community College to become a certified Physical Therapy Assistant.

Energy Term of the Month

BACKFEED



When electricity travels back through power lines, it's known as "backfeed." Connecting a generator directly to your household wiring creates backfeed, which can cause serious injury or death to a utility lineworker making outage repairs a long way from your house. It can also cause expensive damage to utility equipment and your generator.

If you use a portable generator, install a transfer safety switch or connect the appliance(s) directly to the generator to prevent backfeed.

Energy Efficiency

Tip of the Month



If you replace your old refrigerator with a new more energy efficient model, you could save more than \$250 per year, unless you continue using it somewhere else in your home or garage. Haul away the "energy hog" or your electric bill will go up due to the additional refrigerator.



**OUR OFFICES
WILL BE CLOSED ON
FRIDAY, JULY 3, IN
CELEBRATION OF
INDEPENDENCE DAY.**

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EMERGENCIES.**